

The City of Beverly Hills

Questions and Answers RFP 19-23 GL TPA Services

1. The Sample Professional Services Agreement was missing pages.
 - a. A copy of the Sample Professional Services Agreement has been posted to the website.
2. May we receive the electronic version on the loss data provided in excel format as indicated in the RFP?
 - a. A copy of the loss data has been posted to the website
3. May we see the current TPA contract?
 - a. A copy of has been posted to the website
4. How many years and closed/historical claims, will need to be converted to the new TPA's claims system?
 - a. The City has claims data back to 1976.
5. How many first party subrogation recovery claims were there in 2018?
 - a. Less than 100 subrogation recovery claims in 2018.
6. In 2018, what was the frequency of Emergency Field Investigation occurrences?
 - a. The City experiences approximately 12 Emergency Field Investigation occurrence per year.
7. Who is your excess carrier?
 - a. The Alliant National Municipal Liability (ANML) Program
8. Are there any unique requirements that the City may have?
 - a. Please refer to the RFP.
9. You indicate you have a \$1,500,000.00 SIR, is the TPA to adjust to just SIR or to total value?
 - a. Total value
10. Can you provide more information on storage of claims, are these paper files?
 - a. There are no paper files.
11. Is the RFP only General Liability, or does it include first party property, too?
 - a. General liability only.
12. Is it acceptable to respond only to the portions of the RFP pertaining to medical case management, utilization review, medical bill review, and MPN? Or is it the City's intention to award the contract to a single entity who will perform the entire scope of work?
 - a. As stated on RFP: "The TPA will assist the City's Risk Management Division in administering and maintaining a comprehensive and cost effective General Liability Claims program." The City expects Bidders to provide responses to all questions in the RFP.
13. Whether companies from Outside USA can apply for this?
 - a. Yes, we will accept bids from companies located both within and outside the United States
14. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
 - a. Please see RFP, specifically Contract Requirements.
15. Can we submit the proposals via email?
 - a. No, Please see RFP.